



# ACT!

by Sage

## Integrated Dialer

### Outgoing Calls

Amount of phone numbers of contact	ü	Unlimited	N	Max. 10 numbers
Call secondary contacts	ü		U	
Call number from the clipboard	ü		U	
Call by mouse click	ü		ü	
Defined field for speedial	ü	Predefine a field for direct dialing	U	
Direct dialing if only one number	ü		U	
Call from contact view, contact list oder task list	ü		N	Only from contact view and contact list
Recognizes the contact by manual dialing	ü		U	

### Incoming Calls

PopUp with first details of the contact	ü		U	
Adopt the call via mouse click with headset use	ü		U	
Internal / external forwarding of incoming calls	ü		U	
Add unknown number to an existing contact or create a new contact	ü		U	
Jump to contact detail by receiving or adopting the call	ü		U	
Lookup of numbers in every phone and fax field to recognize contact	ü		U	
Automatically plans an activity / history for unanswered calls	ü		U	

### Common

Protocoll internal calls	ü		U	
Create a history - during the call	ü		N	History opens after manually stopping the dialer, no carry over from existing activity - this function is not available for incoming calls
Schedule an activity – during the call	ü		N	Only through history window – this function is not available for incoming calls
Display and work off of the ToDo list - planned activities will be set to completed or will be removed	ü		U	
Spell checking in text fields	ü	During the entering	N	After confirmation (click on OK) of the entry
Creating of reports	ü		U	
After call you can go back to the contact which was shown before	ü		U	
Supports Skype, VoIP & TAPI with specific phones and Broadsoft hosts such as C3IP	ü	Cheap calls and text messages all over the world via Skype	N	supports only TAPI