

# System requirements

## Sage ACT! Premium 2012

All minimum system requirements are based on a single-user environment (one computer accessing a local database). In a shared environment, Sage ACT! Pro is designed to work with up to 10 users and Sage ACT! Premium is designed to work with more than 10 users. Recommended server system requirements are for environments of more than one user. Customer registration and activation are required and you must purchase one license of Sage ACT! per user. Your system must meet the minimum requirements to be eligible for technical support.

### Sage ACT! Premium 2012 (Access via Windows®)

<b>System Requirements</b>	<ul style="list-style-type: none"><li>• 2 GB available hard disk space (4 GB if product is downloaded)</li><li>• DVD drive</li><li>• SVGA (1024x768) or higher resolution monitor</li><li>• Windows Installer Service 4.5; .NET 3.5 Service Pack 1</li><li>• 1 GB system memory</li></ul> <p><b>Processor speed for Windows® XP</b></p> <p>1.0 GHz Pentium® IV processor (or equivalent)</p> <p><b>Processor speed for Windows Vista® or Windows 7</b></p> <p>1.8 GHz Pentium IV processor (or equivalent)</p>
<b>Works With</b>	<ul style="list-style-type: none"><li>• Microsoft® Office 2003, 2007, and 2010 (32-bit version only) (SP3 recommended for Office 2003 and SP2 recommended for Office 2007)</li><li>• Microsoft Outlook® Express 6.0 SP2<sup>1</sup></li><li>• Lotus Notes® 6.5, 7.0.2, and 8.0</li><li>• Eudora® 5.2</li><li>• Internet Mail SMTP/POP3</li><li>• Microsoft Internet Explorer® 7.0<sup>2</sup>, 8.0<sup>2</sup> and 9.0</li><li>• Adobe® Reader® 6.0, 7.0 and 10.x</li><li>• VMware® Workstation 5.x and 6.x; VMware Fusion, VMware Server 1.x, 2.x</li><li>• Citrix® software using Citrix XenApp® 5.0 and 6.0</li><li>• Parallels® Desktop for Macintosh® 4.0; and Parallels Workstation 2.2 for Windows®</li><li>• Oracle VM VirtualBox® 4.x</li></ul>
<b>Supported Operating</b>	<ul style="list-style-type: none"><li>• Windows® XP SP3<sup>3</sup> (32-bit only)</li></ul>

**Systems**

- Windows Server® 2003 SP2 (32-bit and 64-bit)
- Windows Vista®<sup>4</sup> SP2 (32-bit and 64-bit)
- Windows Server 2008<sup>5</sup> SP2 (32-bit and 64-bit)
- Windows 7 SP1 (32-bit and 64-bit)

**Database Server:**

Sage ACT! uses SQL Server® 2008 R2. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific requirements for that edition.

## Scalability Recommendations

Users	Processor	Memory	Product	SQL Server
<b>1-10</b>	1.8 GHz Pentium® IV (or equivalent)	1 GB	Sage ACT! Premium 2012	Express Edition
<b>11-30</b>	2.8 GHz Pentium IV	1 GB	Sage ACT! Premium 2012	Express Edition
<b>31-50</b>	3.2 GHz Pentium IV	3 GB	Sage ACT! Premium 2012 (with SQL Server® 2008)	Standard Edition

## Sage ACT! Premium 2012 (Access via web)

<b>Server System Requirements</b>	<ul style="list-style-type: none"><li>• Network Interface Card</li><li>• 2 GB available hard disk space (4 GB if product is downloaded)</li><li>• DVD drive</li><li>• SVGA (1024x768) or higher resolution monitor</li><li>• 1 GB system memory</li><li>• Windows Installer Service 4.5 .NET 3.5 Service Pack 1</li></ul> <p><b>Processor speed for Windows® XP</b></p> <p>1.0 GHz Pentium® IV processor (or equivalent)</p> <p><b>Processor speed for Windows Vista® or Windows 7</b></p> <p>1.8 GHz Pentium IV processor (or equivalent)</p>
<b>Supported Operating Systems</b>	<ul style="list-style-type: none"><li>• Windows® XP SP3<sup>3</sup> (32-bit only)</li><li>• Windows Server® 2003 SP2 (32-bit and 64-bit)</li><li>• Windows Vista®<sup>4</sup> SP2 (32-bit and 64-bit)</li><li>• Windows Server 2008<sup>5</sup> SP2 (32-bit and 64-bit)</li><li>• Windows 7 SP2 Professional, Enterprise, and Ultimate (32-bit and 64-bit)</li></ul>
<b>Database Server</b>	<p>Sage ACT! uses SQL Server® 2008 R2. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific requirements for that edition.</p>
<b>Client System Requirements</b>	<ul style="list-style-type: none"><li>• Internet Explorer® 7.0<sup>2</sup>, 8.0<sup>2</sup> and 9.0</li><li>• Firefox®3.5, 3.6, 4.0, 5.0 and 6.0</li><li>• Microsoft® Outlook® 2003 SP3, 2007 SP2, and 2010 (32-bit version only)</li><li>• Microsoft Word 2003 SP3, 2007 SP2, and 2010 (required for integration features only)</li><li>• .NET 3.5 Service Pack 1 (required for integration features only)</li></ul>

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