

Highlights

- Collaborate and share data with team members inside and outside of wireless coverage areas
- Get accurate and current customer information in your ACT! database and on your handheld device all the time
- Allows access to ACT! data anytime, anywhere on your handheld device — no need for a notebook computer, accessing the Web or returning to the office for updates
- Increases productivity and saves you time — take notes right in Handheld Contact eliminating the need for pen-and-paper
- Easy to install and use with no training
- Allows employees more flexibility and increases contacts, time with customers, and time in the field
- Improves accuracy and flow of information within your company
- Reduces the employees' dependence on returns to the office for updates and synchronization.
- Easily integrates with existing IT infrastructure — Handheld Contact is a secure, hosted solution translating to low total cost of ownership
- Enables straightforward administration of all users from the centralized Handheld Contact console
- Ensures you pay only for the users you need when you need them with a subscription model that accommodates your changing business needs without surprises

Our Addons

Dial IT: Efficient call workflow for incoming and outgoing calls with ACT!

HandheldContact: Wirelessly manage and sync ACT! Data

Scan IT: Easily scan your business cards into your ACT! database

Share IT: Extend the ACT! Functionality through integrated desktop sharing

Workflow IT: Automated workflow processes in ACT!

Export IT: Easily export data from ACT! into *.csv with Unique IDs in order to allow subsequent linkage of individual records that belong together

Import IT: Make a field-to-field merge and import ALL your data as new record or update

FetchURMail: Direct data transfer of system generated emails

Service IT: Easily run installer for windows Service applications in ACT!

Table IT: Create and manage your own tables in ACT!

BulkChange IT: Edit fields across multiple entries of opportunities in ACT!

Search IT: Create powerful, specific, save-able searches in ACT!

Group IT: Manage and Search groups in ACT!

Outreach IT: Keep in touch with your customers and prospects effortlessly – sending them a personalized email – right from ACT! In just a few minutes

Opportunity Extended: More effective use of your opportunities – easily optimize your strategical planning

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Handheld Contact

for ACT!

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Details

Entry edition

ACT! Contacts – get all your ACT! Contacts into your phone contact list. See details

2- Way Wireless Syncing – changes to ACT! Contacts and Calendar made in ACT! or on your phone are updated via a wireless sync. Sync as often as you need to

Edit Contacts on your phone and wirelessly sync the changes to ACT!

Create New Contacts on your phone and wirelessly sync changes to ACT!

Central Administration – Handheld Contact console on your PC, notebook or ACT! server runs automatically and allows all mobile users to be administered from the console

Basic edition

Functions of Entry edition +

Edit Calendar items on your phone and wirelessly sync changes to ACT!

Create New Appointments on your phone and wireless sync changes to ACT!

Upgrades and Updates – any upgrades and updates are included as well as supporting ACT! versions and changes to your phone

Fully Supported – Toll free phone support, email support, online chat, FAQs included

Professional edition

Functions of Entry edition +

Up to 76 ACT! fields (26 standard and 50 user-definable)

Tasklist – date, time, location even who the task is scheduled with

Calendar – all your calendar details in day, week and month views

Notes and History – any type of notes and history items you need on your phone

Record Calls, Emails and SMS made from Handheld Contact on the device and sends to ACT!'s history

Activities – Calls, Meetings, To-Do Items and more, any type of activity you have in ACT! Even schedule Activities on your phone for multiple contacts

All the rules you have in ACT! are followed – private, public, drop-downs

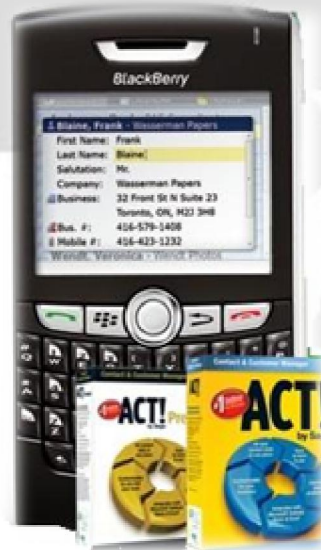
Automatic syncing – Your phone and ACT! info is always up-to-date with syncing running automatically in the background

Secure – Handheld Contact Professional edition uses the latest web and mobile encryption technology to keep your info safe and secure

Separate application – Handheld Contact Professional

Overview

Wireless Synchronisation



About us

The CRMADDON Factory GmbH is located in Germany and provides successful solutions for professional customer and contact management.

Our goal has always been providing a good service for ACT!, Sage CRM and our Addons.

We've been developing Addons for ACT! user worldwide since 2002. In addition to conversions, customizations, installation and training we provide a satisfying web-based support, including trainings and workshops which are customized on your current knowledge and individually tailored - specially for you.

Our CRMADDON Team also has years of experience in the following areas:

Consultation, project engineering, introduction and care in the area of CRM systems

Integrating of various systems

Programming in areas such as finance and project management on international platforms ACT! User and Administration Training

We are:

- ACT! Certified Consultant (ACC) since 1995
- ACT! Addon Gold Partner
- Sage CRM Partner
- Sage CRM Developer

Is your solution not present?

Then simply [contact us](#) and we help you to define and develop your ideas.

Whether you're an ACT! Power User or are just getting your feet wet, we have easy-to-use, feature-rich products designed to make ACT! work to meet your business demands.

Our motto:

We develop after your conceptions!