

**Now works
with Skype!**

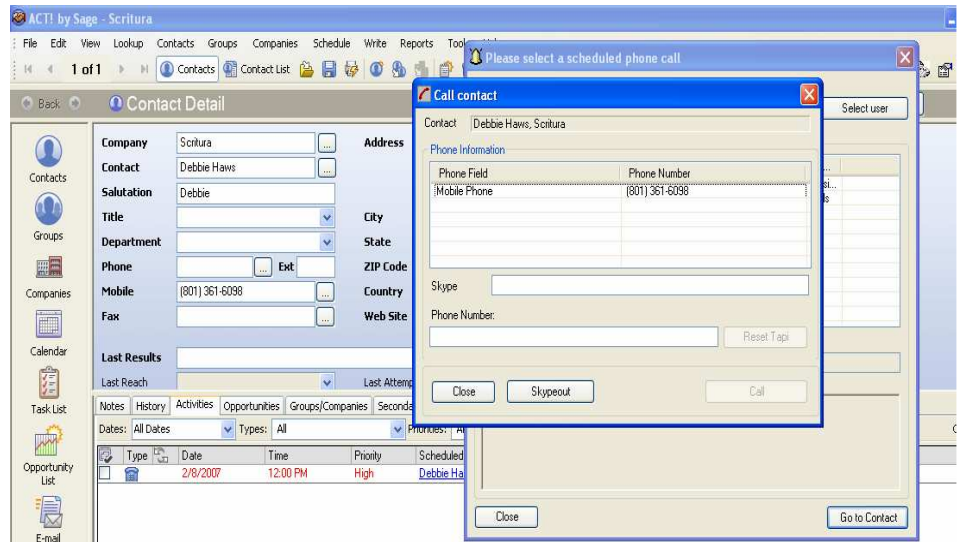
Dial.IT for ACT!

Efficient call workflow with ACT! 2006, 2007, 2008 and 2009

Dial contacts automatically while populating the screen with their details for both incoming & outgoing calls.

Highlights

- Identify incoming calls and display a pop-up window with the contact's record.
- Use Scheduled Call Lists to clear the Activities after each call. This makes it almost effortless to maintain your database for both Scheduled Calls and Activities.
- Use Skype for both inbound and outbound calls using just your computer, ACT! and it TAPI.NET.
- Create activities for unanswered incoming calls with the option to send it directly to your PDA if you have wireless synchronization (i.e. Blackberry handheld).
- Schedule Activities in the future with a single click. Activities scheduled on a weekend will prompt you for a confirmation and give you the option to reschedule for the next business day.
- Use your PBX or switchboard to identify and record external and internal calls.
- Display a secondary contact's information as part of the Call Contact pop-up window if it has been associated to the primary contact.



Incoming Calls

No headset

When taking a call, a click of the mouse confirms the contact, starts the timer, displays the contact and creates a history.

With headset

Click on the contact to accept the call, start the timer and make a history entry.

Do not accept

The call is logged in the history and an activity (telephone call) created.

Outgoing calls

Scheduled call

A call is scheduled directly from the To Do list in ACT! Clicking on the call opens the contact, disables the activity and creates a log. If the contact cannot be reached, the activity is postponed.

Spontaneous call

Make a spontaneous call from the contact, a Web site or an e-mail and automatically create a log. If the contact cannot be reached, a new activity is created.